







Model Curriculum

QP Name: Jam, Jelly and Ketchup Processing Technician

QP Code: PWD/FIC/Q0103

QP Version: 2.0

NSQF Level: 3

Model Curriculum Version: 1.0 Expository: Speech and Hearing Impairment (E004)

Skill Council for Person with Disability |Address: 501-City Centre, 12/5 Dwarka New Delhi – 110075







Table of Contents

Training Parameters	2
Program Overview	4
Training Outcomes	4
Compulsory Modules	4
Module 1: Learn Basic Indian Sign Language (ISL)	7
Module 2: Use Basic English	8
Module 3: Personal and Social Skill	10
Module 4: Professional & Ethical Behaviour in the Workplace Module 5: Introduction to training program and overview of fruits and vegetables p industry	rocessing
Module 6: Professional and Core Skills	13
Module 7: Prepare and maintain work area and process machineries for jam, jelly a processing	-
Module 8: Prepare for production of jam, jelly and ketchup	15
Module 9: Produce Jam, Jelly and Ketchup	16
Module 10: Organizational Standards and Norms	17
Module 11: Complete documentation and record keeping related to production of j ketchup	
Module 12: IT orientation	19
Module 13: Food safety, hygiene and sanitation for processing food products	20
Module 14 : Employability and Entrepreneurship skills	22
Annexure	23
Trainer Requirements	23
Assessor Requirements	24
Assessment Strategy	25
Guidelines for Trainers	26
Glossary	27
Acronyms and Abbreviations	28













Training Parameters

Sub-SectorFruits And VegetablesOccupationProcessingCountryIndiaNSQF Level3Aligned to NCO/ISCO/ISIC CodeNCO-2004/7414.90Minimum Educational Qualification and Experience18 years of age 1. Class 10th passed or 2. Class 8th passed and 2 years of relevant experiencePre-Requisite License or Training1. Food standards for fruit and vegetables or fruits and vegetables 3. Handling fruits and vegetables, packaging and storage techniquesPre-Requisite License or Training1. Food standards for fruit and vegetables, packaging materials and finished productsS. Operation and Experision and Experision and Experision and vegetables, packaging materials and finished productsS. Method of preservation of fruits and vegetables 9. QMSMinimum Job Entry Age0. QMS 10. Computer basics and ERP system followed by the organization 11. Training in Food Safety Standards and Regulations (as per FSSAI) (Mandatory)Minimum Job Entry Age31-05-2021Next Review Date30th December 2021QP Version1.0Model Curriculum Creation Date04-09-2018		
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	QP Version	1.0
Model Curriculum Valid Up to Date 29-05-2024	Model Curriculum Creation Date	04-09-2018
	Model Curriculum Valid Up to Date	29-05-2024







Model Curriculum Version	
Minimum Duration of the Course	430 hours
Maximum Duration of the Course	430 hours







Program Overview

This section summarizes the end objectives of the program along with its duration.

Training Outcomes

At the end of the program, the learner will be able to:

- Maintain work area and process machineries to produce jam, jelly and ketchup
- Prepare raw material to produce jam, jelly & ketchup,
- Process fruits and vegetables to produce jam, jelly and ketchup manually or mechanically
- Document and maintain records related to jam, jelly and ketchup processing
- Apply the food safety and hygiene practices at the workplace

Compulsory Modules

The table lists the modules and their duration corresponding to the Compulsory NOS of the QP.

NOS and Module Details	Theory Duration	Practical Duration	On-the-Job Training Duration (Mandatory)	On-the-Job Training Duration (Recommended)	Total Duration
Bridge Modules (PwD)	56:00 hrs	34:00hr s	-	-	90:00hrs
Module 1: Bridge Module (PwD) Learn Basic Indian Sign Language (ISL)	15:00h rs	15:00hrs	-	_	30:00hrs
Module 2: Bridge Module (PwD) Use Basic English	25:00h rs	15:00hrs	_	_	40:00hrs
Module 3: Bridge Module (PwD) Personal and Social Skill	08:00h rs	02:00hrs	_	_	10:00hrs
Module 4: Bridge Module (PwD) Professional & Ethical Behaviour in the Workplace	08:00h rs	02:00hrs	-	_	10:00hrs
Introduction to the training program and overview of fruits and vegetables processing industry	06:00 Hours	10:00 Hours	00:00 Hours	00:00 Hours	16:00 Hours
Module 5: Introduction to the training program	02:00 Hours	00:00 Hours	00:00 Hours	00:00 Hours	02:00 Hours







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Module 6: Professional and Core Skills	04:00 Hours	10:00 Hours	00:00 Hours	00:00 Hours	14:00 Hours
FIC/N0109 Prepare and maintain work area and process machineries for jam, jelly and ketchup processing NOS Version No.: 1.0 NSQF Level: 3	10:00 Hours	15:00 Hours	00:00 Hours	00:00 Hours	25:00 Hours
Module 7: Prepare work area and equipment for jam, jelly and ketchup processing	10:00 Hours	15:00 Hours	00:00 Hours	00:00 Hours	25:00 Hours
FIC/N0110 Prepare for production of jam, jelly and ketchup NOS Version No.: 1.0 NSQF Level: 3	10:00 Hours	40:00 Hours	00:00 Hours	00:00 Hours	50:00 Hours
Module 8: Prepare for Production of Jam, Jelly and Ketchup	10:00 Hours	40:00 Hours	00:00 Hours	00:00 Hours	50:00 Hours
FIC/N0111 Produce jam, Jelly and ketchup NOS Version No.: 1.0 NSQF Level: 3	35:00 Hours	90:00 Hours	00:00 Hours	00:00 Hours	125:00 Hours
Module 9: Carry out production of jam, jelly and ketchup as per production needs	25:00 Hours	80:00 Hours	00:00 Hours	00:00 Hours	105:00 Hours
Module 10: OrganizationalStandards and Norms	10:00 Hours	10:00 Hours	00:00 Hours	00:00 Hours	20:00 Hours
FIC/N0112 Complete documentation and record keeping related to production of jam, jelly and ketchup NOS Version No.: 1.0 NSQF Level: 3	14:00 Hours	25:00 Hours	00:00 Hours	00:00 Hours	39:00 Hours
Module 11: Complete documentation and record keeping related to production of jam, jelly and ketchup	08:00 Hours	11:00 Hours	00:00 Hours	00:00 Hours	19:00 Hours
Module 12: IT Orientation	06:00 Hours	14:00 Hours	00:00 Hours	00:00 Hours	20:00 Hours







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FIC/N9001 Food safety, hygiene and sanitation for processing food products NOS Version No.: 1.0 NSQF Level: 3	15:00 Hours	30:00 Hours	00:00 Hours	00:00 Hours	45:00 Hours
Module 13: Food safety, hygiene and sanitation for processing food products	15:00 Hours	30:00 Hours	00:00 Hours	00:00 Hours	45:00 Hours
Employability and Entrepreneurship skills	28:00 Hours	12:00 Hours	00:00 Hours	00:00 Hours	40:00 Hours
Module 14: Employability and Entrepreneurship skills	28:00 Hours	12:00 Hours	00:00 Hours	00:00 Hours	40:00 Hours
Total Duration	174:00 Hours	256:00 Hours	00:00 Hours	00:00 Hours	430:00 Hours







Module Details

Module 1: Learn Basic Indian Sign Language (ISL) Mapped to: Bridge Module PWD

Terminal Outcomes:

• Communicate using basic Indian Sign Language.

Duration: 15:00	Duration: 15:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
 Discuss the regional differences in signs used in Indian Sign Language. Describe ways to greet and respond to others. Explain significance of facial expressions and gestures in enhancing meaning of signed words. Discuss the general sentence rules used while signing 	 Demonstrate introductions and greetings using Indian Sign language Demonstrate use of finger spellings in ISL (for example: names, places and abbreviations.) Express simple actions and feeling using ISL. Express information related to time, directions, numbers and currency using ISL. Express information related to self-using ISL. Express information related to self-using ISL. Express information related to self-using ISL. (e.g., name, native place, city, state, family members, work etc.)
Classroom Aids	

Laptop, white board, marker, projector

Tools, Equipment and Other Requirements

LCD TV, Visual curricula, Assistive Aid/Service, Ai-Live, Captions First, Captions 2020, Closed Capp, Let's Talk.







Module 2 : Use Basic English

Mapped to: Bridge Module PWD

Terminal Outcomes:

- Apply knowledge of basic English to interpret information received and respond accordingly.
- Recognise familiar words and basic phrases concerning self, family members and immediate workplace.
- Read and Write simple sentences in English about self, activities planned and events of the day.

Duration: 25:00	Duration: 15:00		
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes		
 recognise words and phrases related to formal and informal greetings. recognise simple personal information about self and others when shared in writing (e.g., name, age, place of residence etc.). recognise very simple words related to home, neighbourhoods, everyday objects, market place, names of the days of the week, months, time, directions, clothes food and drinks. recognise simple pronouns (he/she/ we / they). comprehend basic hobby related verbs (like playing, singing, dancing). recognise common verbs related to movement of transport (e.g., buses run, boats sail). recognise words related to common feelings and emotions. (e.g., sad, unhappy, depressed, irritated, furious, angry). recognise familiar English words and phrases used in the workplace especially as instructions, date and time etc. (vocabulary: stop, close the door etc.). 	 write basic personal information about self and others such as names, date of birth, ID numbers, address, nationality, marital status). use simple words related to common diseases in sentences (e.g., cold, cough, headache, fever, pain etc). write simple sentences using names of everyday objects, places, directions. (e.g., I live in Delhi.). write words related to professions. (like vacancy, sale, associate, manager, supervisor, file etc). write words and short phrases to describe travel, holidays and vacations. frame written answer to simple questions related to self, food preferences, feelings etc. Identify and read health, safety, security signage in English at works and public places or on gadgets and appliances when accompanied by related images or graphics. read basic familiar words and phrases to identify areas of work, responsibilities and working relationships. read and write simple sentences describing activities planned for the next day/week/month etc. 		

Laptop, white board, marker, projector







Tools, Equipment and Other Requirements

LCD TV, Visual curricula, Assistive Aid/Service, Ai-Live, Captions First, Captions 2020, Closed Capp, Let's Talk







Module 3 : Personal and Social Skill

Mapped to: Bridge Module PWD

Terminal Outcomes:

• Manage Professional and Social behaviour.

Duration: 08:00	Duration: 02:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
 Discuss the importance of professional appearance and behaviour at workplace. Discuss the importance of following social etiquette in formal and informal settings. Explain the principles of communication. Discuss the barriers to effective communication and ways to overcome these. Discuss the importance of managing stress. 	 Display professional appearance. Demonstrate formal and informal communication etiquettes/gestures/body language in dealing with seniors/peers or clients. Demonstrate ways to manage stress as per choice like breathing exercises/ spending time with friends etc. Create a method for stress management with reference to self by listing techniques/steps.
Classroom Aids	
Laptop, white board, marker, projector	
Tools, Equipment and Other Requirements	
LCD TV, Visual curricula, Assistive Aid/Service, Ai	Live, Captions First, Captions 2020, Closed Capp,
Let's Talk.	







Module 4 : Professional & Ethical Behaviour in the Workplace Mapped to: Bridge Module

Terminal Outcomes:

• Maintain professional and ethical behaviour in the work environment.

Duration: 8:00	Duration: 02:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
 Discuss the importance of Completing task/assignments on time/ by prioritizing. Discuss the importance and challenges of team work in an organisation to achieve goals. Discuss the importance of seeking assistance from peers and supervisor when required. Outline the importance of maintaining privacy and confidentiality. Discuss situations that may lead to conflict of interest with peers/organization and ways to resolves them. 	 Prepare a work schedule prioritising given tasks. Demonstrate effective team behaviour to accomplish a given task. List activities/write application to seek assistance of supervisor/peers.
Classroom Aids	
Laptop, white board, marker, projector	
Tools, Equipment and Other Requirements	
	Live, Captions First, Captions 2020, Closed Capp,







Module 5: Introduction to training program and overview of fruits and vegetables processing industry *Bridge Module*

Terminal Outcomes:

- Discuss the food processing industry in brief
- List the opportunities available to jam, jelly and ketchup processing technicians in the food industry

Duration: 02:00	Duration: 00:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
 Define food processing. List the various sub sectors of food processing industry. Discuss the opportunities available to fruits and vegetables processing technicians in the food industry. Explain different types of fruits and vegetables processing. Explain the need for processing of fruits and vegetables. List the various units within a fruits and vegetables processing unit. Explain the methods of testing fruits and vegetables for accepted quality standards. 	
Classroom Aids	·
Computer, Projection Equipment, PowerPoint Pro Participant's Handbook.	esentation and software, Facilitator's Guide,
Tools, Equipment and Other Requirements	
Nil	







Module 6: Professional and Core Skills Bridge Module

Terminal Outcomes:

- Discuss the attributes of desirable professional behaviour
- Demonstrate the standard measures undertaken for working effectively

Duration: 04:00	Duration: 10:00	
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes	
 Identify personal strengths and weaknesses. Discuss the importance of work order in the process. Explain the importance of decision making in the job. Explain the importance of communicating effectively. 	 Apply standard practice to undertake a self-assessment test for identifying strengths and weaknesses. Plan and prioritise tasks effectively to ensure timely completion. Demonstrate the ways to analyse situations for identifying problems and making sound decision promptly. 	
Classroom Aids:		
Computer, Projection Equipment, PowerPoint Pre Participant's Handbook Tools, Equipment and Other Requirements Nil	esentation and software, Facilitator's Guide,	







Module 7: Prepare and maintain work area and process machineries for jam, jelly and ketchup processing *Mapped to FIC/N0109, v 1.0*

Terminal Outcomes:

• Prepare work area and process machineries to produce jam, jelly & ketchup

Practical – Key Learning Outcomes
 Perform the process of preparing the work area for scheduled production. Conduct minor repairs and faults in proces machineries. Prepare the machines and tools required for production.

Tools, Equipment and Other Requirements

Fruit Washer, Peeler, Fruit Pulper, Juice Extractor, Clarifier, Filter, Pasteurizer, Steam Jacketed Kettles, Packaging Machines, Protective Gloves, Head Caps, Lab Coat, Safety Goggles, Safety Boots, Mouth Masks, Sanitizer







Module 8: Prepare for production of jam, jelly and ketchup *Mapped to FIC/N0110, v 1.0*

Terminal Outcomes:

• Prepare raw material to produce jam, jelly & ketchup

Duration: 10:00	Duration: 40:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
Describe the process for planning of the batch size.	 Demonstrate how to plan the production process Demonstrate how to calculate the process time for effective utilization of machineries Perform production planning for effective utilization of raw material and machineries Identify the raw material, machineries and packaging material requirement. Check the performance of all equipment. Check the conformance of raw material to the industry standards. Demonstrate the weighing of raw materials. Explain how to plan batch size considering full capacity utilization of equipment Demonstrate the calculation of raw material required for getting desired quantity of finished product
Classroom Aids	

Board/Chart paper/ Laptop and Projector, Trainer Handbook, Participant handbook, etc

Tools, Equipment and Other Requirements

Fruit Washer, Peeler, Fruit Pulper, Juice Extractor, Clarifier, Filter, Pasteurizer, Steam Jacketed Kettles, Packaging Machines, Protective Gloves, Head Caps, Lab Coat, Safety Goggles, Safety Boots, Mouth Masks, Sanitizer







Module 9: Produce Jam, Jelly and Ketchup Mapped to FIC/N0111, v 1.0

Terminal Outcomes:

- Discuss the stages involved in the production of jam, jelly and ketchup
- Demonstrate the tasks to be performed for producing jam, jelly and ketchup

Duration: 25:00	Duration: 80:00		
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes		
 Discuss how to check the quality of fruits and vegetables. 	 Perform a check if all the machineries are clean and in good working conditions. Demonstrate assembling of all components of machines. Perform a pre check on all machineries. Check the quality of fruits and vegetables Perform the washing of fruits and vegetables before they go for processing. Perform pulping and juice extraction from fruits and vegetables. Demonstrate the technique/ process of preparation of jam/ jelly/ ketchup. Demonstrate cleaning the machineries used with recommended sanitizers following CIF (clean-in place) procedure. Demonstrate cleaning the equipment and tools used using recommended cleaning agents and sanitizers. 		

Classroom Aids

Board/Chart paper/ Laptop and Projector, Trainer Handbook, Participant handbook, etc.

Tools, Equipment and Other Requirements

Fruit Washer, Peeler, Fruit Pulper, Juice Extractor, Clarifier, Filter, Pasteurizer, Steam Jacketed Kettles, Packaging Machines, Protective Gloves, Head Caps, Lab Coat, Safety Goggles, Safety Boots, Mouth Masks, sanitizer







Module 10: Organizational Standards and Norms Mapped to FIC/N0111, v 1.0

Terminal Outcomes:

• Apply the principles of food safety and hygiene in the work environment

Duration: 10:00	Duration: 10:00			
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes			
 List the roles and responsibilities of a jam, jelly and ketchup processing technician. Discuss how to conduct yourself at the workplace. 	 Apply personal hygiene and sanitation guidelines. Apply food safety hygiene standards in the work environment. 			
Classroom Aids	1			
Board/Chart paper/ Laptop and Projector, Traine	r Handbook, Participant handbook, etc			
Tools, Equipment and Other Requirements				
Protective Gloves, Head Caps, Lab Coat, Safety G	oggles, Safety Boots, Mouth Masks, Sanitizer			
Trotective Groves, fread caps, Lab Coat, Safety G				



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Module 11: Complete documentation and record keeping related toproduction of jam, jelly and ketchup *Mapped to FIC/N0112, v 1.0*

Terminal Outcomes:

• Document and maintain records related to jam, jelly & ketchup processing

Duration: 08:00	Duration: 11:00		
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes		
 Explain the need for documenting and maintaining records of raw materials, processes and finished products. Discuss the method of documenting and recording the details of raw material to final finished product. 	 Demonstrate the process of documenting records of production plan, process parameters, and finished product. 		
Classroom Aids			
Board/Chart paper/ Laptop and Projector, Traine	r Handbook, Participant handbook, etc		
Tools, Equipment and Other Requirements			
Food Safety Manual, Log Books, Computer/Lapto	р		







Module 12: IT orientation Mapped to FIC/N0112, v1.0

Terminal Outcomes:

- List the parts of a computer
- Demonstrate the effective use of data recording applications at the workplace

Duration: 06:00	Duration: 14:00		
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes		
 List the various parts of a computer. Describe the functions of different computer devices. List the various applications used in recording information. 	 Demonstrate the standard techniques used to operate a computer. Show how to use an ERP software for recording information. Demonstrate the effective use of applications such as word processor and spreadsheets. 		
Classroom Aids:			
Computer, Projection Equipment, PowerPoint Pre Participant's Handbook	esentation and software, Facilitator's Guide,		
Tools, Equipment and Other Requirements			
Computer/laptop.			







Module 13: Food safety, hygiene and sanitation for processing food products *Mapped to FIC/N9001, v 1.0*

Terminal Outcomes:

- Discuss the importance of health and safety at the workplace
- Demonstrate the tasks to be performed for ensuring health and safety at the workplace

Duration: 15:00	Duration: 30:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
 Explain the importance of safety, hygiene and sanitation in the production of jam, jelly and ketchup industry Discuss the method of documenting and recording the details of raw material to final finished product 	 Apply the industry standards to maintain a safe and hygiene workplace Apply HACCP principles to eliminate food safety hazards in the process and products Apply safety practices in the work area
Classroom Aids	
Food Safety Manual, Log Books, etc.	
Tools, Equipment and Other Requirements	
Protective Gloves, Head Caps, Aprons, Safety Gog	gles, Safety Boots, Mouth Covers, Sanitizer







Module 14 : Employability and Entrepreneurship skills

Terminal Outcomes:

- Describe the traits of individual at workplace
- Demonstrate apply employability and entrepreneurship skills at workplace

Duration: 28:00	Duration: 12:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
 Discuss own strengths and weaknesses and analyse the gaps to ensure continuous improvement. Discuss the measures to be undertaken to utilise time effectively thereby achieving maximum productivity. List the characteristics of innovative individuals List the levels of Maslow Hierarchy of needs List the traits of effective team Discuss tips for stress management Discuss the importance of good work ethics Discuss how to manage an enterprise Describe how to plan effective strategies for solving problems and improving work culture within the team. List the various types of digital marketing techniques. Discuss the types and importance of ecommerce in promoting businesses. List the various types of online banking services being used widely. Discuss the procedure to apply for bank finances List the elements of a proposal to attract future business opportunities and prospective clients. Explain how to conduct entrepreneurial programs to identify business opportunities, generate employment and increase clientele. Understand the make in India campaign Discuss the importance of Swachh Bharat 	 Show how to analyse a situation to identify gaps for improving the work process. Demonstrate the procedure to plan the time taken to perform various tasks effectively. Describe how market research is carried out Role play the characteristics of an effective entrepreneur and leader Demonstrate on how to identify new business opportunities Prepare a sample plan to solve problems and improve productivity at the workplace. Demonstrate the procedure to operate a computer for digital marketing, e-commerce, branding, etc. Show how to use services such as NEFT, IMPS, UPI, RTGS for online banking.







Abhiyan

- Understand the importance of entrepreneurship
- Describe the traits of successful entrepreneur
- List the types of enterprises
- Understand the importance of effective speaking and listening
- Discuss the importance of problem solving
- Discuss how to deal with failures
- Describe the core keys of marketing
- Discuss ways to manage risks at workplace

Classroom Aids:

Computer, Projection Equipment, PowerPoint Presentation and software, Facilitator's Guide, Participant's Handbook.

Tools, Equipment and Other Requirements

Nil







Annexure

Trainer Requirements

Trainer Prerequisites						
Minimum Educational	Specializati on	lizati Relevant Industry Experier		Trainin	Remarks	
Qualification		Years	Specialization	Years	Specialization	
Diploma	Food Tech or Food Engineering	3	Hands on experience in Jam ,Jelly and Ketchup Making Unit or Fruits/Vegetables Processing unit	1	Training of Jam ,Jelly and Ketchup Making Technician	
B. Sc./B. Tech/BE	Food Technology or Food Engineering	2	Hands on experience in Jam ,Jelly and Ketchup Making Unit or Fruits/Vegetables Processing unit	1	Training of Jam ,Jelly and Ketchup Making Technician	

Trainer Certification				
Domain Certification	Platform Certification	Disability specific Top Up training		
Certified for Job Role: "Jam, Jelly and KetchupProcessing Technician" mapped to QP: "FIC/Q0103, v1.0". Minimum accepted score is 80%	Recommended that the Trainer is certified forthe Job Role: "Trainer", mapped to the Qualification Pack: "MEP/Q2601". Minimum accepted score is 80 % as per FICSI guidelines	The Inclusive Trainer should be certified in Disability Specific Top Up Training PWD/Q0101, v1.0 Trainer-PwD conducted by SCPwD with minimum accepted score of 80% as per SCPwD guidelines.		







Assessor Requirements

Assessor Prerequisites						
Minimum Educational	Specialization	Relevant IndustryTraining/AssessmentExperienceExperience		-		Remarks
Qualification		Years	Specialization	Years	Specialization	
Diploma	Food Tech or Food Engineering	4	Jam ,Jelly and Ketchup Making	1	Assessment of Jam ,Jelly and Ketchup Making technicians	
B. Sc./B. Tech/BE	Food Technology or Food Engineering	2	Jam ,Jelly and Ketchup Making	1	Assessment of Jam ,Jelly and Ketchup Making technicians	

Assessor Certification					
Domain Certification	Platform Certification	Disability specific Top Up training			
Certified for Job Role: "Jam, Jelly and Ketchup processing technician" mapped to QP: "FIC/ Q5005, v1.0". Minimum accepted score is 80%.	Recommended that the Assessor is certified forthe Job Role: "Assessor", mapped to the Qualification Pack: "MEP/Q2701". Minimum accepted score as per MEPSC guidelines is 80%.	The Inclusive Assessor should be certified in Disability Specific Top Up Training conducted by SCPwD with minimum accepted score of 80% as per SCPwD guidelines.			







Assessment Strategy

This section includes the processes involved in identifying, gathering and interpreting information to evaluate the learner on the required competencies of the program.

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC

2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.

3. Assessment will be conducted for all compulsory NOS, as well as the selected elective NOS/set of NOS. OR

4. Assessment will be conducted for all compulsory NOS, as well as the selected optional NOS/set of NOS.

5. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below)

6. Individual assessment agencies will create unique evaulations for skill practical for every student at each examination/training center based on this criteria

7. To pass the Qualification Pack , every trainee should score a minimum of 70% of aggregate marks to successfully clear the assessment.

8. In case of unsuccessful completion, the trainee may seek reassessment on the Qualification Pack.







Guidelines for Trainer

Accommodation Guideline recommended for Inclusive Trainers

Persons with Speech and Hearing Impairment

<u>Characteristics</u>

- Use other senses as mediums of learning. (Use gestures, body language, expressions, lip reading etc.).
- Use adapted material such as visual or sight vocabulary to provide first-hand experience.
- Use assistive devices such as hearing aid, loop system etc.
- Teach how to access sound-based information.

Guidelines for Trainers

- Make sure you are aware of the learners' language abilities and preferred learning style to ensure inclusion
- into the group.
- When you have a student with SHI in the group, reduce background noise or, request for a classroom that away from noise. Make sure you have the whole group's attention before starting the session.
- Allow SHI students to sit where they wish. SHI students who can read the lip should sit near the front.(Optimum distance for lip-reading is considered to be about 6 feet.).
- Face the SHI student when speaking.
- Use clear speech.
- Make sure the room is well lit to allow the student with SHI to see your facial expression, signing and/or lip read.
- Use assistive device where available, to facilitate teaching-learning in the classroom.
- Arrange the classroom so that students can see each other, e.g., organizing the class in a circle or semicircleallows all students to see each other.
- Use shorter sentences, clearer speech.
- Associate words with real objects, pictures; for example, the colour concept.
- Use pictures (flash cards), real objects, real experiences, dramatization, and activities.
- You can write key points on the board or chart.
- Encourage other people or staff to develop communication strategies so that they can get into the style ofstudents with SHI.

Acronyms and Abbreviations

Glossary

Term	Description
Declarative Knowledge	Declarative knowledge refers to facts, concepts and principles that need to be known and/or understood in order to accomplish a task or to solve a problem.
Key Learning Outcome	Key learning outcome is the statement of what a learner needs to know, understand and be able to do in order to achieve the terminal outcomes. A set of key learning outcomes will make up the training outcomes. Training outcome is specified in terms of knowledge, understanding (theory) and skills (practical application).
OJT (M)	On-the-job training (Mandatory); trainees are mandated to complete specified hours of training on site
OJT (R)	On-the-job training (Recommended); trainees are recommended the specified hours of training on site
Procedural Knowledge	Procedural knowledge addresses how to do something, or how to perform a task. It is the ability to work, or produce a tangible work output by applying cognitive, affective or psychomotor skills.
Training Outcome	Training outcome is a statement of what a learner will know, understand and be able to do upon the completion of the training .
Terminal Outcome	Terminal outcome is a statement of what a learner will know, understand and be able to do upon the completion of a module. A set of terminal outcomes help to achieve the training outcome.





Acronyms and Abbreviations

Acronyms and Abbreviations

Term	Description
NOS	National Occupational Standard(s)
NSQF	National Skills Qualifications Framework
QP	Qualifications Pack
TVET	Technical and Vocational Education and Training
CIP	Clean In Place
СОР	Clean Out Of Place
ERP	Enterprise Resource Planning
FSSAI	Food Safety and Standards Authority of India
GMP	Good Manufacturing Practice
GHP	Good Hygiene Practices
НАССР	Hazard Analysis and Critical Control Point
NOS	National Occupational Standard
NVEQF	National Vocational Educational Qualification Framework
NVQF	National Vocational Qualification Framework
OS	Occupational Standard
РС	Performance Criteria
SSC	Sector Skill Council
SOP	Standard Operating Procedure
QMS	Quality Management System